



February 20, 2003

Mr. Kendall Wright
P.O. Box 1515
West Chester, OH 45071

Dear Mr. Wright,

Thank you for being part of our sales kickoff on February 12th. Your presentation was outstanding and we received numerous positive comments from the team. The combination of stories and factual information was an excellent mix. The message was professionally presented, inspirational, motivational and definitely what we needed to hear.

Your book Affirming and Confirming for Successful Living will help keep us focused and moving forward in our lives. I can't thank you enough!

Sincerely,

A handwritten signature in cursive script, appearing to read "Michelle L. Devine".

Michelle L. Devine
Sales Support Manager